

KYLE HALL

Systems Administrator

DETAILS

ADDRESS

Toney, AL

PHONE

(931) 993-0858

EMAIL

kylewhall24@gmail.com

LINKS

[LinkedIn Profile](#)

SKILLS

Microsoft Office

Python

Security Compliance (CMMC, GCCHigh)

Troubleshooting and Solutions Deployment

Networking (DNS, DHCP, TCP/IP)

IT Support & Troubleshooting

Coding and Scripting

PowerShell

PROFILE

Dedicated IT Technician with extensive experience in providing on-site and remote support to over 800 employees across multiple locations. Proficient in implementing security measures and managing IT infrastructure in compliance with CMMC standards. Passionate about expanding technical knowledge through self-education in scripting, application management, and development. Committed to delivering exceptional IT support and solutions.

EMPLOYMENT HISTORY

It Technician/System Administrator, System Studies & Simulation Huntsville, AL

2024 — Present

- Provide on-site and remote support for 800+ employees across four states and, at times, internationally.
- Collaborate with the Facility Security Officer (FSO) to implement security measures and assist with Incident Response Team (IRT) operations in line with CMMC standards.
- Manage databases containing Personally Identifiable Information (PII) for all employees, including government and military personnel.
- Administer Microsoft 365 Suite and Active Directory for the entire company domain.

Bench Technician, Dynamic Networking Solutions Huntsville, AL

Feb 2023 — Jun 2024

- Delivered comprehensive on-site and remote desktop and network support for over 130 companies, enhancing operational efficiency and user satisfaction.
- Managed and administered Active Directory, Microsoft 365, and Microsoft 365 GCC High, ensuring optimal performance and compliance with security protocols.
- Troubleshoot and resolved complex hardware and software issues for users across diverse technologies, including sales platforms, medical systems, and defense programs.

