# KYLE HALL

Systems Administrator

#### DETAILS

#### **ADDRESS**

Toney, AL

#### PHONE

(931) 993-0858

#### **EMAIL**

kylewhall24@gmail.com

## LINKS

LinkedIn Profile

## SKILLS

Microsoft Office

Python

Security Compliance (CMMC, GCCHigh)

Troubleshooting and Solutions Deployment

Networking (DNS, DHCP, TCP/IP

IT Support & Troubleshooting

Coding and Scripting

PowerShell

#### **PROFILE**

Dedicated IT Technician with extensive experience in providing on-site and remote support to over 800 employees across multiple locations. Proficient in implementing security measures and managing IT infrastructure in compliance with CMMC standards. Passionate about expanding technical knowledge through self-education in scripting, application management, and development. Committed to delivering exceptional IT support and solutions.

### **EMPLOYMENT HISTORY**

It Technician/System Administrator, System Studies & Simulation

2024 - Present

- Provide on-site and remote support for 800+ employees across four states and, at times, internationally.
- Collaborate with the Facility Security Officer (FSO) to implement security measures and assist with Incident Response Team (IRT) operations in line with CMMC standards.
- Manage databases containing Personally Identifiable Information (PII) for all employees, including government and military personnel.
- Administer Microsoft 365 Suite and Active Directory for the entire company domain.

## Bench Technician, Dynamic Networking Solutions

Huntsville, AL

Huntsville, AL

Feb 2023 - Jun 2024

- Delivered comprehensive on-site and remote desktop and network support for over 130 companies, enhancing operational efficiency and user satisfaction.
- Managed and administered Active Directory, Microsoft 365, and Microsoft 365 GCC High, ensuring optimal performance and compliance with security protocols.
- Troubleshot and resolved complex hardware and software issues for users across diverse technologies, including sales platforms, medical systems, and defense programs.

- · Diagnosed and resolved network issues involving DNS, DHCP, and TCP/IP, ensuring seamless connectivity and minimal downtime for client operations.
- · Acted as a consultant for client IT departments, providing strategic advice on infrastructure needs and recommending solutions to enhance system reliability and performance.
- · Collaborated with cross-functional teams to implement IT solutions tailored to specific business requirements, fostering a proactive approach to technology management.

### **EDUCATION**

Currently Studying, Calhoun Community Huntsville, AL College

Aug 2022 - Jun 2004

Studying General Studies currently to transfer to University of Alabama in Huntsville in Spring 2025 to persue a degree in Computer Science.